



WORLD TICKET RELEASE NOTE

SELL-MORE-SEATS & W1 RETAIL

Version:

1

Author:

WorldTicket

Date:

APRIL 2022

worldticket
solutions

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1. Confidentiality

The information enclosed in this document is confidential and the receiving part understands that W1 is disclosing information about the WorldTicket Sell-More-Seats (SMS) passenger service solution, product development plans, pricing policy and other company and product information that is highly confidential. The enclosed information is disclosed with the understanding that the receiving part agrees:

To hold the enclosed information in confidence and to take reasonable precautions to protect such proprietary information, including all precautions the airline employs with respect to its own confidential materials.

To not divulge any of the enclosed information or any information derived there from to any third person.

To not copy or reverse engineer any of the enclosed information.

2. Introduction & Summary

Dear WorldTicket Customer,

We are very pleased to provide you with the release note covering improvements and updates in the release version 5.65.

Some key highlights in SMS with 5.65 that we hope will improve some of your processes:

- Several new payment solutions added to our system
- Introduction of HTML based receipt (giving flexibility to our customers compared to previously hardcoded PDF design)
- Several new languages added for SMS5 user interface

We appreciate any feedback on the functions of improvements and new features, so please feel free to share it with us through your daily point of contact in WorldTicket. For further information on functionality, implementation and uploads please contact your Account Manager.

Thanks again for working with us
Best regards,
The WorldTicket Team

2.1 Scope of Release Note

This release note covers selected functionality and updates in the release version 5.65.

2.2 System Requirements

Unless stated differently, airlines must be running on the latest versions of Sell-More-Seats to get access to new functionalities.

Some functionality may require configuration, implementation time and/or involvement of third parties, and is therefore not automatically available to all airline customers as part of the upload. For such functionality to be implemented and made available for your airline, please contact your Account Manager for implementation time, scope and cost (if applicable).

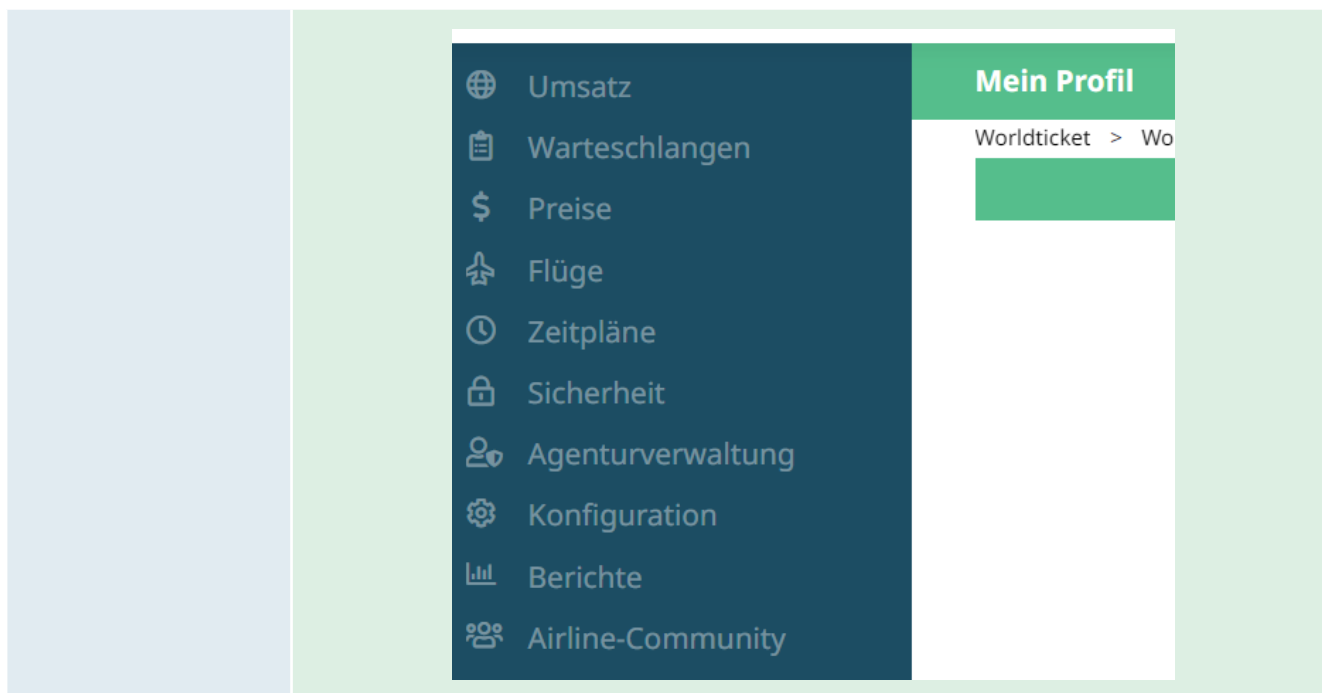
3. Release Version 5.65

3.1 SMS Improvements & New Features

Module/Topic	Description												
New PSP platform: Ameria	Ameria PSP is a platform offered by Ameria Bank (Armenia) • Functionality is available under standard credit_card permission • Ameria acts both as PSP and acquirer, so customers will need to contract Ameria as the acquirer too https://www2.ameriabank.am/Content.aspx?id=internet_acquiring&page=98&itm=IE&lang=28 ORDER SUMMARY  20 APR 2022 DX0679 07:30 CPH - 11:00 KRP LORISAME (B) <table><tr><td>FARE</td><td>TAX</td><td>SERVICE FEE</td><td>COMMISSION</td><td>VAT</td><td>PAYMENT TYPE</td></tr><tr><td>2,275.45 USD</td><td>24.83 USD</td><td>0 USD</td><td>210.69 USD</td><td>229.93 USD</td><td></td></tr></table>	FARE	TAX	SERVICE FEE	COMMISSION	VAT	PAYMENT TYPE	2,275.45 USD	24.83 USD	0 USD	210.69 USD	229.93 USD	
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New PSP platform: Reepay	Reepay is a Danish PSP, which provides an easy all in one payment solution with payment gateway, acquiring service and a powerful subscription platform. Solution available for SMS and Retail channels. • Functionality is available under standard credit_card permission https://reepay.com/												

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PSP NETS new platform (easy)	As Scandinavian PSP DIBS (widely used by our customers) became a part of NETS, there was a decision made that Platform D2 of DIBS will be substituted by NETs products (Easy platform). • Functionality is available under standard credit_card permission • Payment and online refund are available • Easy acts both as PSP and acquirer, so customers will need to contract Easy as the acquirer too https://www.nets.eu/payments/online ORDER SUMMARY  20 APR 2022 DX0679 07:30 CPH - 11:00 KRP LORISAME (B) <table><tr><th>FARE</th><th>TAX</th><th>SERVICE FEE</th><th>COMMISSION</th><th>VAT</th><th>PAYMENT TYPE</th></tr><tr><td>2,275.45 USD</td><td>24.83 USD</td><td>0 USD</td><td>210.69 USD</td><td>229.93 USD</td><td> Easy(NETS)</td></tr></table>	FARE	TAX	SERVICE FEE	COMMISSION	VAT	PAYMENT TYPE	2,275.45 USD	24.83 USD	0 USD	210.69 USD	229.93 USD	 Easy(NETS)
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HTML receipt Ph.1	Customers may decide to change their standard default receipt to a newly developed template, offering higher flexibility as defined below. Key features: • Allows flexible configuration of fields displayed in receipt • Receipt is localizable in localization microservice • Receipt can have more than one graphical template (predefined or built entirely by customer)												

	<table><tr><th colspan="4">Payment details</th></tr><tr><th>Fare Price</th><th></th><th>Mva</th><th>Total</th></tr><tr><td></td><td>(8%)</td><td>233.34</td><td>3,150.10</td></tr><tr><td colspan="4">Taxes</td></tr><tr><td>DCAA Safety Contribution</td><td></td><td></td><td>4.00</td></tr><tr><td>EU ETS CO2 emission tax</td><td>(8%)</td><td>1.58</td><td>21.38</td></tr><tr><td>Domestic Airport Tax</td><td>(8%)</td><td>25.60</td><td>345.58</td></tr><tr><td>DCAA Passenger Contribution</td><td></td><td></td><td>9.50</td></tr><tr><td>01SEP-30JUN20 -PNL</td><td></td><td></td><td>81.10</td></tr><tr><td colspan="4">Fees</td></tr><tr><td>Service Fee</td><td>(8%)</td><td>0.37</td><td>5.00</td></tr><tr><td>NET amount</td><td></td><td></td><td>3,356.14</td></tr><tr><td>Total</td><td></td><td></td><td>3,616.66</td></tr><tr><td colspan="4">Order amounts include VAT</td></tr><tr><td>Vat in coupon</td><td>(8%)</td><td>233.34</td><td></td></tr><tr><td>Vat in airport tax</td><td>(8%)</td><td>27.18</td><td></td></tr></table>	Payment details				Fare Price		Mva	Total		(8%)	233.34	3,150.10	Taxes				DCAA Safety Contribution			4.00	EU ETS CO2 emission tax	(8%)	1.58	21.38	Domestic Airport Tax	(8%)	25.60	345.58	DCAA Passenger Contribution			9.50	01SEP-30JUN20 -PNL			81.10	Fees				Service Fee	(8%)	0.37	5.00	NET amount			3,356.14	Total			3,616.66	Order amounts include VAT				Vat in coupon	(8%)	233.34		Vat in airport tax	(8%)	27.18	
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Redesign Involuntary Rerouting Flow	User interface is now consistent with SMS5 UI standard, styles were cleaned up. Preview passenger step has been added before confirmation of rerouting. The process steps are now as below: 1. Select and move the passenger to new available flight 2. Click "Continue", then the sidebar shows a summary of the passenger from the old to the new flight 3. Click "Process" to start rerouting of passengers and see the rerouting status																																																																
SMS5 Localization Spanish & German	Spanish language translation and German language translation were added for selection of the user interface (in the user's profile). Existing or new customers will receive both languages automatically, without any additional settings.																																																																

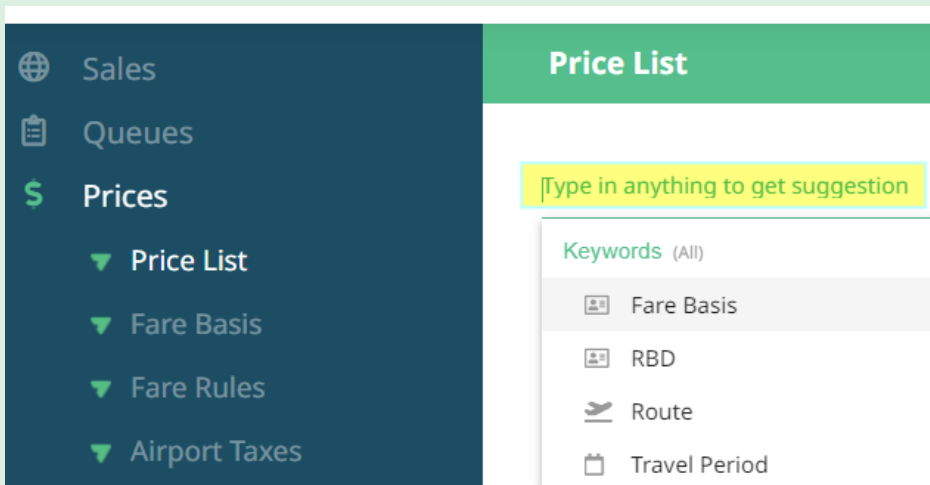


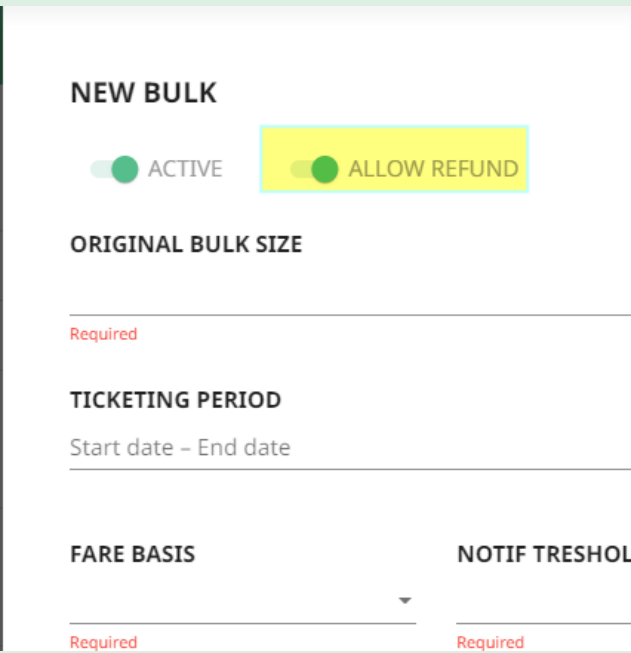
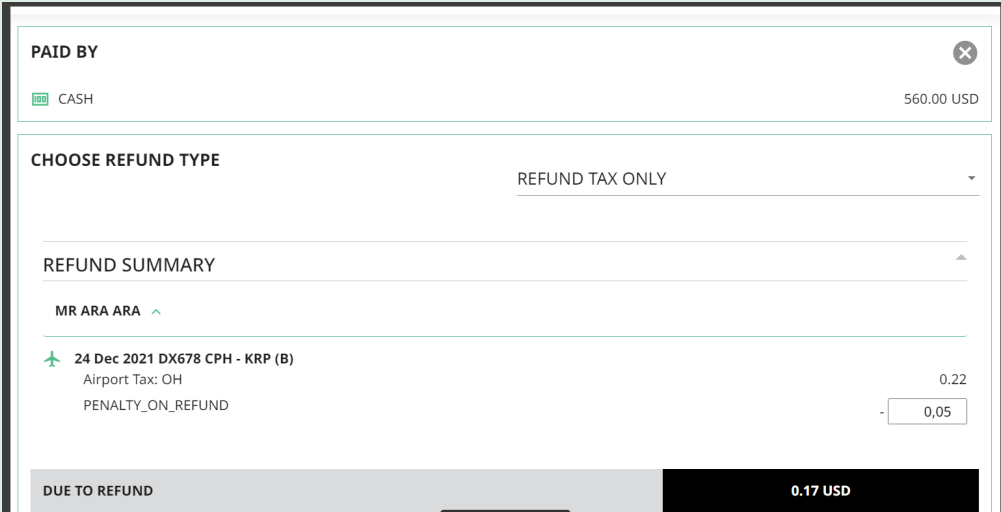
Display alert icon for incomplete data from ECOM

SMS5 support for validation of contact data for ECOM bookings has been added. In case if contact data is incorrect or missing, an alert icon will be displayed on the top of the tab.

Display an alert in the passenger tab when creating a duplicate name in reservation

When a user enters a duplicate passenger name (first name and last name), UI will validate and display a red underline in the name field to make the error more understandable.

Error message during involuntary rerouting	Thanks to the Improvement of the API, the UI can display a message with a better explanation for the user in case the involuntary rerouting has failed.
Remove filter in Price List View	Until now when opening the Price List view, there was a default period and automatic search for fares, which sometimes took a long time. Now a new parameter configuration in SMS5 has been introduced and it is now possible not only to define a default search period but also totally remove automatic upload of fares. Therefore, the user can save time not waiting for a default search, but, instead, just start with his own search request as ad hoc. 
Implement flexible bulk configuration	Feature provides the possibility to restrict refunds of bulk units, allowing airlines to offer “Restricted” and “Flexible” bulk options. In case the Restricted option is chosen, after refund of the coupon, bulk unit is not sent back to stock, while in case of Flexible it can be reused in future. This configuration could be set up on each bulk separately. This is a default feature and does not require additional settings by Worldticket.

	
Support UATP payments via OTA for PSP Datatrans	Possibility to make UATP card payments via OTA for Datatrans PSP. Additional configuration of password is needed (to be obtained by the customer and configured by Worldticket). UATP payments are implemented based on the new Datatrans integration (JSON based).
"Refund taxes only" should only allow refund of taxes, regardless of fare rule configuration	• If the user chooses the "refund tax only" option, the system will calculate the tax amount for refund, even if refund of taxes is switched off in the respective fare rule • Functionality is controlled by permission PRC_FARE_BASIS_REFUND_TAXES • For users without this permission, system behaviour will not change (if tax refund is switched off by the fare rule, then "refund tax only" will result in zero amount to refund) 

Support more document types for DOCS

Until now, only a few document types such as passport and visa were supported in OTA service. Not all available document types in W1 RETAIL were supported and this caused errors when creating reservations. Now, a new mapping has been introduced for document types between OTADocumentType to FoidType to support more document types when making a reservation via W1 RETAIL or OTA.

document name	AIRIMP document code	OTA DOC code	FOID
Passport	P	2	Valid Passport (PP)
Military ID	M	3	National identity card number (ID)
Alien Resident Card or Identity Card A	A	7	National identity card number (ID)
Permanent Resident Card or Identity Card C	C	14	National identity card number (ID)
Identity Card I	I	??	National identity card number (ID)
Passport Card	IP	21	Valid Passport (PP)
Crew Member Certificate	AC	20	National identity card number (ID)
Non-Standard	F	17	National identity card number (ID)