

May, 2023

Release Notes

Sell-More-Seats

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1. Confidentiality

The information enclosed in this document is confidential and the receiving part understands that W1 is disclosing information about the WorldTicket Sell-More-Seats (SMS) passenger service solution, product development plans, pricing policy and other company and product information that is highly confidential. The enclosed information is disclosed with the understanding that the receiving part agrees:

To hold the enclosed information in confidence and to take reasonable precautions to protect such proprietary information, including all precautions the airline employs with respect to its own confidential materials.

To not divulge any of the enclosed information or any information derived there from to any third person.

To not copy or reverse engineer any of the enclosed information.

2. Introduction & Summary

Dear Customer,

We are very pleased to provide you with the release note covering improvements and updates in the release version 5.67.

Some key highlights in SMS with 5.67 that we hope will improve some of your processes:

- Violation queue related improvements
- TKTL application related improvements
- GDS/W2 integration related improvements

We appreciate any feedback on the functions of improvements and new features, so please feel free to share it with us through your daily point of contact in WorldTicket by GO7.

For further information on functionality, implementation and uploads please contact your Account Manager.

Thanks again for working with us.

Best regards,

The WorldTicket by GO7 Team

2.1 Scope of Release Note

This release note covers selected functionality and updates in the release version 5.67.

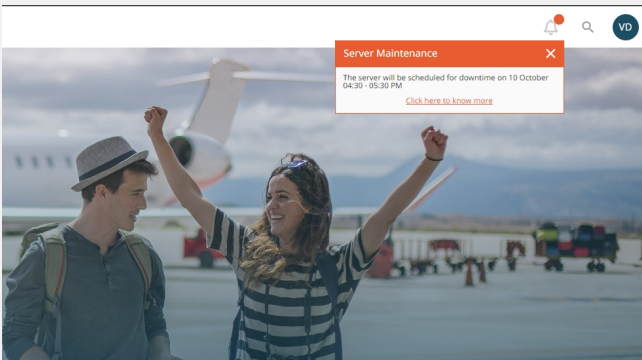
2.2 System Requirements

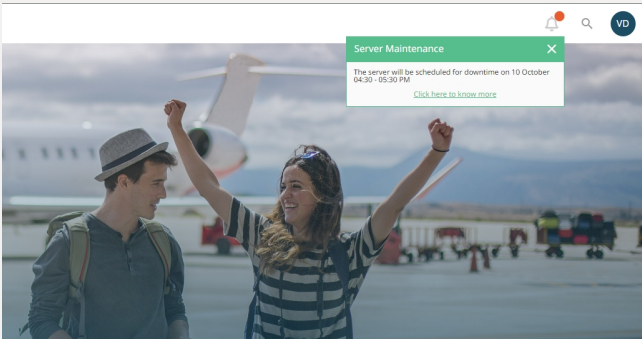
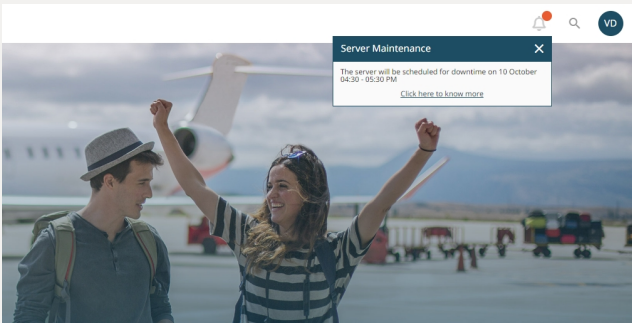
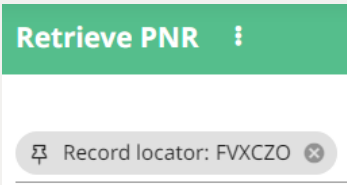
Unless stated differently, airlines must be running on the latest versions of Sell-More-Seats to get access to new functionalities.

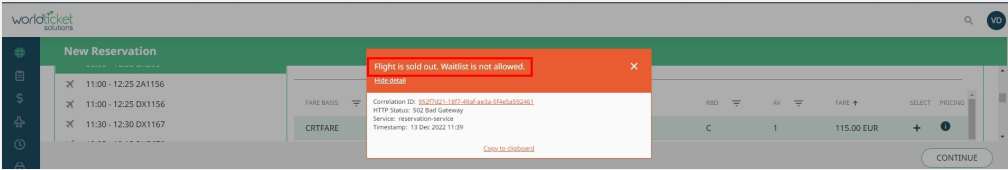
Some functionality may require configuration, implementation time and/or involvement of third parties, and is therefore not automatically available to all airline customers as part of the upload. For such functionality to be implemented and made available for your airline, please contact your Account Manager for implementation time, scope and cost (if applicable).

3. Release Version 5.67

3.1 SMS Improvements & New Features

Module/Topic	Description
SMS5 notification pop-up	SMS5 now has a new system messages display. There are 3 Types of notification that might appear under the bell icon in the top right corner of the screen: - Issue alert – highlighted with an orange color:  - Success notification – highlighter with a green color:

	 • Info message – highlighted with a navy blue color:  New configuration is required to enable the new tool. If, by any chance, you do not have this new system feature in the latest SMS5 build, please reach the Support team.
PNR search by external record locator	In addition to SMS5 record locator (PNR), it is now possible to use external record locators. This makes finding reservations made using external (GDS) channels faster than before. Regular Retrieve PNR tools (under Sales module and in the top right corner) can be used to experience this system behaviour. 
Toggle “summary”	Coupon report as any other has a header with summary data when generated. The new improvement allows not generating the file without

for coupon report	summary being included. In the criteria preset, there is a new summary header section, where toggle is disabled by default. In order to generate a Coupon report with a header it should be activated. 
TKTL should be applied based on segment level	In the new SMS5 version, the improvement has been made in regards to the TKTL (ticketing time limit) expiration trigger. The new system behavior cancels only expired TKTL segment and leaves the remaining segments active (e.g. in case there are 2 or more than one segment in the itinerary).
“No availability” notification for limited capacity	The alert message has been changed when the number of passengers selected for booking exceeds the number of remaining seats. In case of no waitlist availability, the SMS5 will display <i>“Flight is sold out. The waitlist is not allowed.”</i> instead of <i>“Waitlist is not allowed”</i>. 
Datatrans PSP	Datatrans asynchronous payment gateway integration has been completed. The new PSP system integration allows online payments and online refunds to be made directly from SMS5. Contact your account manager for activation.
Violation Queue	Currently, an overbooked flight always shows up in the violation queue. With the new feature, you can disable overbooked flights from appearing in the violation queue. Contact your account manager or our support

	team for activation.
PNL / ADL Improvements	For some business needs the airline can put Y coupon status before the flight date. But the passenger with HK status and Y coupon status currently still appears in PNL - with name, PNR, and a ticket number. With new feature the Y coupon will still be included in PNL but without ticket information. Therefore, DCS partner will be able to recognize such a passenger and take actions according to the procedure agreed with the airline.
	If ".R/" element contains text longer than the allowed length of the message line (64 characters) then a new line will be created for characters exceeding the 64th character.
Violation Queue / PNR view	Currently, the Update Time action in Violation Queue is not described in detail in the History view of the PNR. With the new feature the coupon time update triggered from the Violation Queue will be described in detail in PNR History - old and new times will be now displayed .
EMD service	When ticket coupon status is changed to Y, then related EMD-A coupons in SMS will also be adjusted to Y, so coupons statuses of a ticket's coupon and related EMD-A coupons will be synchronized.

3.2 Improvements related to GDS distribution

Module/Topic	Description
Reissue improvement	W2 TKTs from now on is supporting Reissue in GDS for connected flights to direct flights and v.v (one coupon -> to many/ from many coupons -> to one coupon)

Make Passenger contact details mandatory for ticket issue in GDS	The new feature can enable verification of the passenger contact data and make it mandatory before the ticket issue in GDS. SSR CTCM - contact the passenger's mobile phone and SSR CTCE - contact passenger's email address can be set as mandatory before the TKT issue in GDS. Setup could be done to make both SSRs mandatory or only one of them. This feature will be useful in order for the Airline to make sure that the direct passenger's contact has been provided by a Travel Agent to the Airline. This feature is not activated by default, please contact the account management team or Support team for activation.
Provide back to GDS of Operating Carrier PNR number	For CodeShare partners this feature will be enabled providing their own PNR number back to the GDS. This information will be provided in the format of SSR MAAS which makes visible this information for TA and also for the passenger in their e-Itinerary. Holding this information passengers will be able to make online check-in using the Operating Carrier PNR number.